Scott Johnson

Researcher, Systems and Data Analyst, Software Engineer   (571) 294-2939

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Education

Bachelor of Science in Computer Science, Minor in Mathematics

The College of William & Mary, Williamsburg, VA   **May 2004**

Certifications

Data Science Professional Certificate (in progress)

IBM, Online   **Expected September 2021**

Introduction to Agent-Based Modeling

Santa Fe Institute, Online   **July 2021**

Machine Learning

Stanford University, Online   **October 2016**

Professional Experience

OpenTable, San Francisco, CA

Senior Software Engineer   **May 2017 - January 2021**

- Led cross-team architecture initiatives involving systems analysis and design, project planning, implementation, technical reviews, and documentation, and facilitated consensus-building and collaboration.
- Researched and prototyped novel technological approaches for organizational adoption, developed standards, and provided training and evangelism in the form of mentoring and group presentations.
- Developed and maintained software for cross-cutting concerns of platform architecture, information security, and high-performance data processing for microservices and APIs.

Opower, Arlington, VA / San Francisco, CA

Software Engineer   **June 2013 - April 2016**

- Analyzed the localization needs of international utility customers and designed and implemented algorithms to support the deployment of product features in regional markets.

- Optimized data processing by refactoring database stored procedures into batch processing pipelines, and managed performance and compatibility testing, achieving a 10x performance improvement in key flows.
- Developed and supported software for a real-time communication platform with dynamic data-driven messaging over SMS and email, consisting of batch pipelines, microservices, and APIs.

Implementation Engineer   **July 2010 - June 2013**

- Managed the implementation process for customer software integrations and experimental program design, coordinated project timelines and requirements, and communicated technical details to project stakeholders.
- Performed data processing, analysis, and exploratory investigation of customer data, evaluated findings with program managers and statisticians, and integrated data collection processes with customer IT systems.
- Developed software scripts, command line tools, database workflows, and knowledge frameworks to automate the configuration and deployment process of a software as a service energy efficiency platform.

Integreon, Arlington, VA

Product Development Manager   **May 2009 - June 2010**

- Managed product planning and development, defined product scope, collected and prioritized business requirements, created and maintained functional specifications, use cases and other project artifacts.
- Performed research and analysis of third party natural language processing and information retrieval technologies and developed proofs-of-concept to drive build vs. buy decisions for core product functionality.
- Guided the agile software development process between product managers, local and international software engineering teams, infrastructure engineering, and quality assurance to deliver product features.

ONSITE3, Arlington, VA

Software Systems Analyst   **May 2006 - April 2009**

- Analyzed and debugged database and web server infrastructure issues, optimized database queries, proposed improvements to cross-functional technology teams, and provided Tier-3 support.
- Designed and developed a workflow-management application to automate key technical processes for operations staff.
- Developed and administered the corporate Internet web site and intranet web applications, and integrated with third-party content management systems.

Alexandria City Public Schools, Alexandria, VA

Long-term Substitute Teacher for Math and Special Education   **2001 - 2006**

- Taught math, biology, and world civilization classes to ninth grade students and special education needs students.

- Constructed lesson plans and materials by analyzing the guidelines for the Virginia Standards of Learning exams.
- Designed novel computer-based lessons to incorporate the new One Laptop per Child program into the curriculum.

Skills & Technologies

- Software engineering for backend systems, microservices, and REST APIs
- Software testing, support, troubleshooting, and debugging
- Data analysis, data processing, and design of batch pipelines
- Database architecture, schema design, and query optimization
- Systems analysis, requirements development, systems architecture design, and technical reviews
- Technical project management with Agile/Scrum methodologies
- Technical documentation, knowledge organization, and software archeology
- Collaboration, conflict resolution, and cross-team communication
- Mentoring, training, evangelism, and developer culture

- **Java**: JDK 8/11+, Maven, Jetty, Netty, JDBI, Hibernate, Spring, Spring Boot, Spring Batch, Dropwizard, Jersey, Reactive Streams, Reactor, JUnit, Mockito, WireMock
- **Other languages**: Ruby, Python, Bash shell scripting, C# .NET, HTML, CSS
- **Databases**: SQL, MySQL, PostgreSQL, Microsoft SQL Server
- **Continuous integration**: Jenkins, TeamCity
- **Monitoring**: Kibana, Grafana
- **Systems**: Linux, Unix, macOS
- **Other technologies**: Docker, Git